

What is your cancellation policy?

We require a deposit to confirm your reservation but what if you can't make it? Well, there are a few different reasons why you might need to cancel your diving and we try to be fair to everyone. Our cancellation policy is as follows:

Cancellation after the deposit has been made but more than 7 days from the date of your first dive: We will refund up to 95% of the total service which is 90% of your deposit.

Cancellation within 7 days but more than 24 hours will result in a forfeit of your deposit amount of 50% of the total service.

Cancellation within 24 hours (or no cancellation just a failure to show) will result in the forfeit of the entire amount of service. This could mean that you are charged the balance of your dive package even if you don't dive at all.

Rescheduling is done at our convenience but we will do our best to accommodate you.

If we cancel the trip for any reason, you will be refunded in full any monies paid.

If you are coming in on a cruise ship and your ship does not make port in St. Thomas, as long as we have more than 24 hours notice, you will be refunded 90% of your deposit.

All refunds will be in the manner payment was received. If you paid by credit card, we will only refund the credit card used to make the deposit.

If you have any questions, please e-mail us at info@stthomasdivingclub.com or call (340) 776-2381